

Below are the Implementing Rules and Regulations or IRRs of the policies and RO Resolutions which were approved by MWSS Board of Trustees thru resolutions and published in the Official Gazette of the Philippines.

IRR No.	Title Subject	Approval
2008-01	Temporary Disconnection/Reconnection of Water Service Connection - reconnection fee shall be reverted to original cost, that there should be no disconnections on Fridays, Saturdays, and Sundays including Holidays and that Article 6.6 on Disconnections shall be strictly implemented	RO Resolution No.07-013and BOT Resolution No. 2007-253
2008-02	Rate Classification for High-Rise and Other Multiple Dwellings - Concessionaires to have a uniform billing of average semi-business rate and cease in the use of highest band for purely residential and mixed usage of water.	RO Resolution No. 07-014-CA and BOT Resolution No. 2007-254
2008-03	Billing of Semi-Business (Residential B) Customers - semi-business rate customers consuming ten (10) cubic meters or less shall be billed residential rate	RO Resolution No. 07-015-CA and BOT Resolution No. 2007-255
2008-04	Refund of Collected Meter Deposit - stopping the Concessionaires to collect meter deposit and to refund or credit the collected amount to future billing of affected customers	RO Resolution No. 07-016-CA and BOT Resolution No. 2007-256
2008-05	Rate Classifications of Some Government Institutions - downgrading of rate classification from commercial to semi-business of all public elementary, secondary and tertiary schools, public hospitals and jails run by LGUs	RO Resolution No. 07-018-CA and BOT Resolution No. 2007-257
2008-06	Additional Meter and Clustered Connection Charged for Open/Depressed Communities - additional meter shall be allowed provided that the prevailing water supply and pressure will not be affected, and that the charges for clustered connections will only be 1/3 of the prevailing standard connection charge	RO Resolution No. 07-023-CA and BOT Resolution No. 2007-272
	Stolen Meter - replacement cost of stolen meter shall not be charged to the customers if proven not at fault or negligence of the	RO Resolution No. 07-022-CA and BOT Resolution No. 2007-271

	customer. Concessionaires shall install protective devices to meter which the cost may be recovered as an operational expense	
	Concessionaires compliance with the existing laws, rules and regulations such as PD 1345, EO No. 688 regarding the interconnection and/or turnover of water/reticulation system of subdivisions	RO Resolution No. 07-020-C, BOT Resolution No. 2008-274

On-going discussions on the following customer issues:

SUBJECT	DISCUSSIONS
<p>A. Rate Classification A.1. Places of Worship</p>	<ul style="list-style-type: none"> • to reclassify places of worship to semi-business rate with consideration on the issue of land area. • except on mixed land use i.e. UST, Iglesia ni Cristo, San Sebastian College, etc. Churches will still be commercial rate. Likewise, financial impact on downgrading has to be considered. <p><u>Actions/Agreement :</u></p> <ul style="list-style-type: none"> • MWCI and MWSI both agreed to downgrade to semi business rate classification all places of worship except those with mixed land use. • To be considered in the resubmission of MWCI and MWSI Business Plans. • Timeline for implementation of downgrading will be after approval of the rate rebasing.
<p>A.2. Military Installations</p>	<ul style="list-style-type: none"> • MWCI - Status quo for Bonifacio Naval Station until the issue is resolved. Some military installations are buildings which are of mixed use. • RO recommended that if it is technically possible for military quarters to be individualized, the Concessionaires can do so. <p><u>Actions/Agreement:</u></p> <ul style="list-style-type: none"> • MWCI and MWSI agreed to allow military installations to apply for two (2) separate bulk meters, one for residential and one for commercial. Billing scheme will be a veres or a vesem whichever is applicable. • MWCI and MWSI agreed to apply for billing purposes the existing IRR No. 2008-02: Billing Scheme and Rate Classification for High Rise and Other Multiple Dwellings.
<p>A.3. Barangay Halls</p>	<p><u>Actions/Agreement :</u></p> <p>MWCI and MWSI agreed to reclassify barangay halls to semi-business with the qualification that the billing will be as follows:</p> <p style="padding-left: 40px;">First 30cu.m. – semi business rate In excess of 30 cu.m. - commercial rate</p>

<p>A.4. Renaming of Semi-Business Group to Residential B in Water Tariff Publication</p>	<p>RO recommended renaming Semi-Business to Residential B in the publication of Water Tariff since in the CA the Water Tariff Schedule is labeled as Residential B and customers think that Semi-Business is of the same or higher tariff as in Commercial Group.</p> <p><u>Actions/Agreement :</u> MWCI and MWSI agreed to rename Semi-Business to Residential B in the publication of Water Tariff Schedule.</p>
<p>Cost of Desludging</p>	<p><u>Actions/Agreement :</u> MWCI and MWSI agreed that customers will be not charged with desludging cost if the request is within the cycle period and even without notice of schedule.</p> <p>Second or next request for desludging within the cycle period will have a corresponding cost to the customer.</p> <p>Waiver will be considered only in coverage computations but not in request for desludging.</p> <p>Bulk accounts should likewise be serviced with desludging.</p>
<p>Request for Bulk Connection (Areas Under EO 854)</p>	<p>RO recommended for the Concessionaires to initiate an Inter Agency MOA to include LLDA, LGU, MWSS CO, MWCI and MWSI relative to the provision of water supply to areas under EO 854).</p> <p><u>Actions/Agreement :</u> MWCI to resubmit position paper taking into consideration the RO decision of requiring clearance from LLDA and LGU including policies of LLDA if any.</p>