

## MWSS REGULATORY OFFICE

### PROGRAMS AND PROJECTS UNDER THE KEY RESULT AREAS, BENEFICIARIES and STATUS

KRA's (b.iv)	Description of Programs/Project Objectives	FY 2013 Actual Accomplishment	FY 2014 Target	FY 2014 Budget	FY 2014 Accomplishment	Rating (%)	Status (b.iv)	Beneficiaries (b.v)
<i>Transparent, accountable and participatory governance</i>								
<b>Rate Rebasing Exercises</b>								
	<p>Rate Rebasing is a review of the past performance and projection of future cash flows to set the water rates at a level that would allow the Concessionaires to recover their expenditures and earn a rate of return referred by the Concession Agreements as the Appropriate Discount Rate (ADR).</p> <p>In the process of review, the RO evaluates future projections of the concessionaires in terms of the receipts, operating and capital expenditures, concession fees, income taxes in relation to the established service obligations and determine the Rebased Tariff for the next five (5) years (2013-2017).</p>	<p>100% completion of procurement process and the Consultants' submission of all Deliverables/ Milestones Report in accordance with the Consultancy Contract.</p> <p>The Regulatory Office's determination of the Rebased Tariff for the next five (5) years was disputed by the concessionaires by filing a complaint before the International Chamber of Commerce-Appeals Panel.</p>	<p>Completion of the ICC Appeals Panel hearing on the arbitration case and release of Final Arbitral Award</p>	<p>PhP 78 million</p>	<p>The Appeals Panel for the Maynilad Water Services, Inc. (MWSI) versus Metropolitan Waterworks &amp; Sewerage System (MWSS) completed and released its Final Arbitral Award on 29 December 2014. Meanwhile, the Appeals Panel for Manila Water Company, Inc. (MWCI) versus MWSS was not able to finish the arbitration proceedings by end December 2014 due to unforeseen circumstances.</p>		<p>Completed for MWSI vs. MWSS arbitration case. On-going for MWCI vs. MWSS arbitration case due to unforeseen circumstances.</p>	<p>all customers (about 2,024,396 Million connections)</p>

<b>Inspection of the Concessionaires Major Facilities</b>									
		The RO conducts regular inspection of the Concessionaires major facilities in relation to their delivery of water supply, sewerage and sanitation services. The objective of the inspection is to review/evaluate the Concessionaires' operational procedures in running the facilities in terms of (a) operation and maintenance; (b) staffing; (c) safety of personnel; (d) data recording and; (e) data reporting	100%	100%	P 10,355,494.00 (PS of Technical Regulation Area and MOOE - Fuel, Oil, lubricants & R&M	81%			all customers (about 2,024,396 million connections)
<b>Poverty reduction and empowerment of the poor and vulnerable</b>									
<b>Consumer Welfare and Protection Services</b>									
		The RO conducts information dissemination activities through public consultations where attendees are informed of the functions and activities of the RO, provide updates on customer-related policies and guidelines and at the same time solicit feedbacks from the consuming public as to the performance of the concessionaires and also to enable to determine a new set of policy/guidelines or Implementing Rules and Regulations (IRRs) for adoption in the next rebasing period.	93.50%	150 barangays	P 600,000.00	154 barangays were reached with the conduct of public consultations & community briefings. The seven (7) revised customer related implementing rules & regulations (IRRs) were accepted by the Concessionaires	100%	Completed	all customers (about 2,024,396 million connections)



<b>Integrity of the Environment and climate change adaptation and mitigation</b>									
<b>KPI-BEMs Monitoring</b>									
		The KPI-BEMs reporting framework was established to monitor the concessionaires performance against the established targets and facilitates early detection of compliance to afford the implementation of remedial measures to ensure continued level of service to customers.	100%	1 Annual Report	P30,087,466.00 (PS of Technical, Financial & Customer Service Regulation and Legal Department)	1 Annual Report	100%	Completed	all customers (about 2,024,396 million connections)

**Sewerage and Sanitation Facilities Monitoring**

		The RO is conducting a regular monitoring of sewerage & sanitation facilities of the concessionaires to ensure their compliance with the Effluent Standards prescribed by the government. This activity is very important to prevent the further degradation of the environment due to improper disposal of waste	98.51%	89%	P 3.8 million	95.09%		Completed	all customers (about 2,024,396 million connections)
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