

MWSS REGULATORY OFFICE

PROGRAMS AND PROJECTS UNDER THE KEY RESULT AREAS, BENEFICIARIES and STATUS

KRA's (b.iv)	Description of Programs/Project Objectives	FY 2014 Target	FY 2014 Budget	FY 2014 Accomplishment	FY 2015 Target	FY 2015 Budget	FY 2015 Accomplishment	Rating (%)	Status (b.iv)	Beneficiaries (b.v)
<i>Transparent, accountable and participatory governance</i>										
Rate Rebasing Exercises										
	<p>Rate Rebasing is a review of the past performance and projection of future cash flows to set the water rates at a level that would allow the Concessionaires to recover their expenditures and earn a rate of return referred by the Concession Agreements as the Appropriate Discount Rate (ADR).</p> <p>In the process of review, the RO evaluates future projections of the concessionaires in terms of receipts, operating and capital expenditures, concession fees and income taxes in relation to the established service obligations, among others, and determine the Rebased Tariff for the next five (5) years (2013-2017).</p>	Completion of the ICC- Appeals Panel hearing on the arbitration case and release of Final Arbitral Award	PhP 78 M	The Appeals Panel for the Maynilad Water Services, Inc. (MWSI) versus Metropolitan Waterworks & Sewerage System (MWSS) completed and released its Final Arbitral Award on 29 December 2014. Meanwhile, the Appeals Panel for Manila Water Company, Inc. (MWCI) versus MWSS was not able to finish the arbitration proceedings by end December 2014 due to unforeseen circumstances.	Release of Arbitral Award for Manila Water Company, Inc	still part of the FY 2014 Budget	Arbitration proceedings for MWCI was completed/concluded with the release of Arbitral Award by the Appeals Panel	100%	Completed	all customers (about 2,024,396 Million connections)

Inspection of the Concessionaires Major Facilities										
	The RO conducts regular inspection of the Concessionaires' water facilities in relation to their delivery of water supply, sewerage and sanitation services. It validates number of water connections with 24 hour/7 psi water supply.	100%	P 10,355,494 (PS of Technical Regulation Area and MOOE - Fuel, Oil, lubricants & R&M	81%	2019250%	P 10,355,494 (PS of Technical Regulation Area and Administration Department plus MOOE - Fuel, Oil, lubricants & R&M				all customers (about 2,024,396 million connections)
Poverty reduction and empowerment of the poor and vulnerable										
Consumer Welfare and Protection Services										
	The RO conducts information dissemination activities through public consultations where attendees are informed of the functions and activities of the RO and provides updates on customer-related policies or implementing rules and regulations and guidelines. It is also an opportunity for the RO to address/resolve issues and concerns directly raised during the consultations. Lastly, the RO gathers inputs/feedbacks from the consuming public as to the performance of the concessionaires.	150 barangays	P 600,000.00	154 barangays were reached with the conduct of public consultations & community briefings. The seven (7) revised customer related implementing rules & regulations (IRRs) were accepted by the Concessionaires	90% (No. of issues addressed/ No of issues raised)		96% (49/51)	100%	Completed	all customers (about 2,024,396 million connections)

Integrity of the Environment and climate change adaptation and mitigation										
KPI-BEMs Monitoring										
	The KPI-BEMs reporting framework was established to monitor the concessionaires performance against the established targets and facilitates early detection of compliance to afford the implementation of remedial measures to ensure continued level of service to customers.	1 Annual Report	P30,087,466 (PS of Technical, Financial & Customer Service Regulation and Legal Department)	1 Annual Report	2 Annual Reports (1 for MWSI & 1 for MWCI)	P30,087,466 (PS of Technical, Financial & Customer Service Regulation and Legal Department)	2 Annual Reports (1 for MWSI & 1 for MWCI)	100%	Completed	all customers (about 2,024,396 million connections)

Sewerage and Sanitation Facilities Monitoring

	The RO is conducting a regular monitoring of sewerage & sanitation facilities of the concessionaires to ensure their compliance with the Effluent Standards prescribed by the government. This activity is very important to prevent the further degradation of the environment due to improper disposal of waste	89%	P 3.8 million	95.09%	480 samples	P 2.016 M for laboratory services and PS of Technical Regulation Area and Administration Department plus MOE - Fuel, Oil, lubricants & R&M	585 samples	121.80%	Completed	all customers (about 2,024,396 million connections)
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