

	QUALITY MANUAL METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM Regulatory Office	RO-QM <u>03-02</u>	
		Revision Code: 0	Page 1 of 1
Section:	QMS Profile	Effectivity Date: January 2016	
Subject:	Quality Policy		

We, at Metropolitan Waterworks and Sewerage System Regulatory Office, are committed to continually:

- provide quality regulatory services to our stakeholders;
- ensure compliance with the provisions of the Concession Agreement and applicable legal requirements;
- develop and enhance employees' competencies, performance, and welfare; and
- improve the effectiveness of the established Quality Management System.

Prepared by: Management Representative	Approved by: Chief Regulator
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