



MWSS REGULATORY OFFICE

The Metropolitan Waterworks and Sewerage System Regulatory Office (MWSS RO) was created in August 1997 by virtue of the Concession Agreements signed between the MWSS and the two Concessionaires: Manila Water Company, Inc. for the East Zone and Maynilad Water Services, Inc. for the West Zone.

The MWSS RO functions as a collegial body composed of five (5) Regulators. It is headed by the Chief Regulator who has overall responsibility for the operation of the office, and four (4) Deputy Administrators for Technical Regulation, Customer Service Regulation, Financial Regulation, and Administration and Legal Affairs.

The MWSS RO is mandated to monitor the performance of the Concessionaires with respect to their contractual obligations under the Concession Agreement. Among its many functions, the MWSS RO reviews, monitors and enforces rates and service standards; arranges and reports regular independent audits of the performance of the Concessionaires; and monitors the infrastructure assets. However, the MWSS RO's functions may change over time for the effective regulation of water and sewerage services.



MWSS RO

WATER IS NOT INFINITE.
LET US DO EVERYTHING WE CAN
TO CONSERVE IT.

#SaveH2OwithMWSSRO

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MWSS RO

METROPOLITAN
WATERWORKS &
SEWERAGE
SYSTEM
REGULATORY
OFFICE



WATER CONSERVATION STARTS WITH YOU!

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Did you know that according to the World Health Organization (WHO, 2010), the basic water requirement per person is 60 liters per day? However, the average water consumption per person in Metro Manila is 135 liters per day.

Steady water supply has an impact on everyone, especially on women and girls due to their productive and reproductive roles, which are often highly dependent on water (UNESCO, 2015).

It is important for us to be conscious and do our part in using water responsibly and intelligently to ensure clean and continuous water for our future generations.

Each person's effort to save and protect our water resources, no matter how small, makes a positive impact on our environment. Listed are steps to conserve water in our own little way at home, in the office, in school, or in public places.



- Reduce shower time
- Turn off shower or faucet while soaping, shampooing, brushing teeth, or shaving; turn on to rinse
- Check for household water leaks and immediately call for repair
- Reuse bath and laundry water for flushing toilets, cleaning floors, watering plants, and washing vehicles
- Wash clothes in full load; soak clothes in water for 20-30 minutes before washing
- Wash fruits and vegetables in a bowl of water
- Wash dishes in a water basin



- Immediately notify maintenance staff about any leaking pipe or faucet for repair
- If possible, shut off water supply during non-working days
- Post water conservation reminders on conspicuous places
- Use the half flush of dual flush toilets to reduce water consumption



- Use a tumbler or cup instead of drinking straight from the drinking fountain
- Immediately inform school staff of water leaks
- Use a broom instead of water hose when cleaning halls, walkways, and driveways
- Install aerators on restroom faucets to reduce water flow



- Use leftover drinking water to water plants
- Report water leaks to authorities
- Keep public spaces clean to reduce use of water for cleaning
- Turn off faucet when not in use

DID YOU KNOW?

- 💡 By preventing water leaks, a household can save more than 10,000 gallons of water per year!
- 💡 By turning off the faucet while brushing one's teeth twice a day, one can save up to 8 gallons of water!
- 💡 By washing the dishes in a filled sink or water basin, one can save up to 84 liters of water per day!
- 💡 **Conserve water** | In 80% of water-deprived households across the globe, women and girls carry the responsibility of water collection (UN Women, 2015)