



16 December 2011

**SECURITIES AND EXCHANGE COMMISSION**

Attention: Director Justina F. Callangan  
Corporation Finance Department

**PHILIPPINE STOCK EXCHANGE, INC.**

Attention: Ms. Janet A. Encarnacion  
Head, Disclosure Department

**Re: Tariff Adjustment**

Gentlemen:

Please see attached tariff table containing the new water rates effective 01 January 2012, or fifteen (15) days after its date of publication in a newspaper of general circulation.

Very truly yours,

  
**Lizelle Zamora-Dimacuha**  
Legal and Corporate Governance Manager



NOTICE TO MANILA WATER CUSTOMERS AND THE PUBLIC  
NEW WATER RATES FOR THE EAST ZONE



Pursuant to the recommendation of the MWSS-Regulatory Office(RO) in its Resolution No. 11-006-CA dated December 14, 2011 and as approved by the MWSS Board of Trustees (BOT) in MWSS BOT Resolution No.2011-087 dated December 15, 2011, effective 15 days after publication in a newspaper of general circulation, Manila Water Company, Inc. (MWCI) will implement the third tranche of the approved tariff adjustment under the Concession Agreement (CA) Term Extension equivalent to 5.07% and 4.60% Consumer Price Index to be applied respectively to the 2011 Basic Charge.

Manila Water Company, the East Zone concessionaire, covers the following areas: **Manila** (San Andres and Sta. Ana only), **Quezon City** (east of San Juan River, West Avenue, EDSA, Congressional and Mindanao Ave., Districts of Tandang Sora, Pasong Tamo and Matandang Balara), **Makati City** (east of South Super Highway), **Mandaluyong City**, **San Juan**, **Marikina City**, **Pasig City**, **Pateros**, **Taguig** - all in Metro Manila; Rizal Province.

The new schedule of water and sewer rates for all MWCI customers is as follows:

1. WATER CHARGE			Old Rate			New Rate		
A. BASIC CHARGE								
RESIDENTIAL						SEMI-BUSINESS		
I. Low-income household								
Consuming 10 cu. m. or less			P 53.55 /conn.			P 58.73 /conn.**		
II. Consuming more than 10 cu. m.								
First	10	cu.m.	P 89.25 /conn.			P 97.88 /conn.		
Next	10	cu.m.	10.89 /cu.m.			11.94 /cu.m.		
Next	20	cu.m.	20.65 /cu.m.			22.65 /cu.m.		
Next	20	cu.m.	27.19 /cu.m.			29.82 /cu.m.		
Next	20	cu.m.	31.76 /cu.m.			34.83 /cu.m.		
Next	20	cu.m.	33.27 /cu.m.			36.49 /cu.m.		
Next	50	cu.m.	34.76 /cu.m.			38.12 /cu.m.		
Next	50	cu.m.	36.25 /cu.m.			39.75 /cu.m.		
Over	200	cu.m.	37.75 /cu.m.			41.40 /cu.m.		
BUSINESS GROUP I						BUSINESS GROUP II		
First	10	cu.m.	P 405.62 /conn.			P 444.83 /conn.		
Next	90	cu.m.	40.61 /cu.m.			44.54 /cu.m.		
Next	100	cu.m.	40.84 /cu.m.			44.79 /cu.m.		
Next	100	cu.m.	40.96 /cu.m.			44.92 /cu.m.		
Next	100	cu.m.	41.06 /cu.m.			45.03 /cu.m.		
Next	100	cu.m.	41.28 /cu.m.			45.27 /cu.m.		
Next	100	cu.m.	41.40 /cu.m.			45.40 /cu.m.		
Next	100	cu.m.	41.54 /cu.m.			45.56 /cu.m.		
Next	100	cu.m.	41.77 /cu.m.			45.81 /cu.m.		
Next	100	cu.m.	41.87 /cu.m.			45.92 /cu.m.		
Next	100	cu.m.	41.99 /cu.m.			46.05 /cu.m.		
Next	200	cu.m.	42.21 /cu.m.			46.29 /cu.m.		
Next	200	cu.m.	42.32 /cu.m.			46.41 /cu.m.		
Next	200	cu.m.	42.44 /cu.m.			46.54 /cu.m.		
Next	200	cu.m.	42.67 /cu.m.			46.80 /cu.m.		
Next	200	cu.m.	42.79 /cu.m.			46.93 /cu.m.		
Next	500	cu.m.	42.91 /cu.m.			47.06 /cu.m.		
Next	500	cu.m.	43.13 /cu.m.			47.30 /cu.m.		
Next	500	cu.m.	43.24 /cu.m.			47.42 /cu.m.		
Next	500	cu.m.	43.36 /cu.m.			47.55 /cu.m.		
Next	500	cu.m.	43.59 /cu.m.			47.80 /cu.m.		
Next	500	cu.m.	43.71 /cu.m.			47.94 /cu.m.		
Next	500	cu.m.	43.82 /cu.m.			48.06 /cu.m.		
Next	500	cu.m.	44.06 /cu.m.			48.32 /cu.m.		
Next	500	cu.m.	44.16 /cu.m.			48.43 /cu.m.		
Next	500	cu.m.	44.28 /cu.m.			48.56 /cu.m.		
Next	500	cu.m.	44.40 /cu.m.			48.69 /cu.m.		
Next	500	cu.m.	44.63 /cu.m.			48.94 /cu.m.		
Next	500	cu.m.	44.74 /cu.m.			49.07 /cu.m.		
Next	500	cu.m.	44.86 /cu.m.			49.20 /cu.m.		
Next	500	cu.m.	45.08 /cu.m.			49.44 /cu.m.		
Next	500	cu.m.	45.18 /cu.m.			49.55 /cu.m.		
Over	10000	cu.m.	45.30 /cu.m.			49.68 /cu.m.		

\*Based on IRR-2008-03 dated 31 March 2008 and confirmed by MWSS BOT Res. No. 2008-064 dated 24 April 2008, the first 10 cubic meter of water consumed in Semi-Business customers shall be billed at Residential Rate.

\*\* Low-income residential customers consuming 10 cubic meters or less are entitled to 40% discount on the basic charge. Low-income Customers are those qualified based on the definition provided by Article 1 of the Concession Agreement.

**B. Foreign Currency Differential Adjustment (FCDA) -** A percentage of the Basic Charge subject to periodic review and adjustment.  
The FCDA for the 1st quarter of 2012 is 1.71% of the new Basic Charge.

**2. A. ENVIRONMENTAL CHARGE (EC) -** 20% of Water Charge  
applicable to all customers of MWCI

**B. SEWERAGE CHARGE (SC)**  
0% of Water Charge for Residential and Semi Business  
30% of Water Charge for Business Group I and II customers

3. MAINTENANCE SERVICE CHARGE

METER SIZE	AMOUNT (per conn.)
1/2" or 13mm	P 1.50
3/4" or 20mm	2.00
1" or 25mm	3.00

METER SIZE	AMOUNT (per conn.)
1 1/4" or 40mm	P 4.00
2" or 50mm	6.00
3" or 75mm	10.00

METER SIZE	AMOUNT (per conn.)
4" or 100mm	P 20.00
6" or 150mm	35.00
8" or 200mm	50.00

4. VALUE-ADDED TAX (VAT) 12% of the Charges 1, 2 and 3

THE MONTHLY BILL IS THE SUM OF 1, 2, 3, and 4.

Approved by:

Approved by:

**MANUEL P. QUIZON**  
Chief Regulator, MWSS-RO

**GERARDO A.I. ESQUIVEL**  
Administrator, MWSS

**GERARDO C. ABLAZA JR.**  
MWCI President

For further inquiries you may call Manila Water Company Hotline at 1627 or visit [www.manilawater.com](http://www.manilawater.com)



What Does Manila Water  
Aim to Sustain?

- 24/7 Potable Water straight from your Taps
- Adequate Pressure
- Affordable Water Services
- Quick Customer Service Response
- Continuous Water Services Despite Extreme Drought or Floods

Why Is There a Tariff Adjustment?

Manila Water needs to maintain the water distribution system to keep our **water supply continuously reliable** even in the midst of **climate change** or when a **natural calamity strikes**.

Proof that Manila Water is working for you is that our customers did not experience any water shortage during times of calamities.

Your Manila Water is also expanding its reach to serve more areas in the Manila East Zone and Rizal towns.

What Else is Manila Water Doing?

Efficient System Loss Controls

This means that more water is off street leaks and more water goes into your taps. It also means assuring the quality of the water you drink.

Effective Wastewater Management

We continue to invest in facilities to treat used water to help clean rivers. This protects our environment, health and sanitation.

Providing the same quality services to Senior Citizens and Marginalized Sectors

**DISCOUNT** Low-income residential households consuming 10 cubic meters or less in a month shall continue to enjoy the **discounted monthly water bill**.

Consumption of Residential Customers	Increase in Water Bill/Day	% of the East Zone Population Served
0 - 10 Cubic Meters	P0.27	17%
15 Cubic Meters	P0.77	50%
30 Cubic Meters	P2.18	

**5% DISCOUNT** Senior Citizen customers consuming 30 cubic meters or less are entitled to a **5% discount** in the basic charge, pursuant to the Expanded Senior Citizens Act of 2010.

**Planting more Trees to Protect our Watersheds.**

**Water and Environmental Educational Programs**

• To join or learn more on this, email: [watertrail@manilawater.com](mailto:watertrail@manilawater.com)

**Customer Service Hotline: 1627**  
[www.manilawater.com](http://www.manilawater.com)