



**NOTICE TO MAYNILAD CUSTOMERS AND THE PUBLIC
NEW WATER RATES FOR THE WEST ZONE**



Pursuant to the recommendation of the MWSS-Regulatory Office (RO) in its Resolution No. 11-007-CA dated December 14, 2011 and as approved by the MWSS Board of Trustees (BOT) in MWSS BOT Resolution No. 2011-086 dated Dec. 15, 2011, effective 15 days after publication in a newspaper of general circulation, Maynilad Water Services, Inc. (Maynilad) will implement the third tranche of the approved tariff adjustment under the term extension of Maynilad's Concession Agreement with the MWSS, equivalent to 3.58% and 4.3% Consumer Price Index to be applied respectively to the 2011 Basic Charge. In addition, Maynilad and MWSS agreed to implement for 2012 an all-in, VAT-inclusive, one-time tariff reduction of P1.00 per cubic meter consumed.

Maynilad presently serves the West Zone which consists of the following areas: The cities of Manila (all but portions of San Andres & Sta. Ana), Quezon City (west of San Juan River, West Ave., EDSA, Congressional & Mindanao Ave.; the northern part starting from Districts of the Holy Spirit & Bataan Hills), Makati (west of South Super HI-way), Caloocan, Pasay, Parañaque, Las Piñas, Muntinlupa, Valenzuela, Navotas and Malabon - all in Metro Manila; Cavite City, towns of Bacoor, Imus, Kawit, Noveleta and Rosario - all in Cavite province. Maynilad has 12 Business Areas to serve its West Zone customers.

The new schedule of water and sewer rates for all Maynilad customers is as follows:

1. WATER CHARGES							
A. BASIC CHARGE		Existing Rate	New Rate				
RESIDENTIAL				SEMI-BUSINESS			
i. Those consuming 10 cu. m. or less (lifeline consumers)							
(Net of lifeline discount)		P 70.00 /conn.	P 75.73 /conn.				
ii. Those consuming more than 10 cu. m.							
First	10 cu.m.	P 119.31 /conn.	P 129.07 /conn.	First	10 cu.m.	P 119.31 /conn.	P 129.07 /conn.*
Next	10 cu.m.	14.58 /cu.m.	15.77 /cu.m.	Next	10 cu.m.	24.45 /cu.m.	26.45 /cu.m.
Next	20 cu.m.	27.70 /cu.m.	29.97 /cu.m.	Next	20 cu.m.	30.13 /cu.m.	32.60 /cu.m.
Next	20 cu.m.	36.38 /cu.m.	39.36 /cu.m.	Next	20 cu.m.	38.20 /cu.m.	41.33 /cu.m.
Next	20 cu.m.	42.49 /cu.m.	45.97 /cu.m.	Next	20 cu.m.	44.43 /cu.m.	48.07 /cu.m.
Next	20 cu.m.	44.43 /cu.m.	48.07 /cu.m.	Next	20 cu.m.	46.50 /cu.m.	50.30 /cu.m.
Next	50 cu.m.	46.47 /cu.m.	50.27 /cu.m.	Next	50 cu.m.	48.54 /cu.m.	52.51 /cu.m.
Next	50 cu.m.	48.54 /cu.m.	52.51 /cu.m.	Next	50 cu.m.	50.59 /cu.m.	54.73 /cu.m.
Over	200 cu.m.	50.59 /cu.m.	54.73 /cu.m.	Next	50 cu.m.	52.59 /cu.m.	56.89 /cu.m.
BUSINESS GROUP I				BUSINESS GROUP II			
First	10 cu.m.	P 542.21 /conn.	P 586.57 /conn.	First	10 cu.m.	P 586.71 /conn.	P 634.71 /conn.
Next	90 cu.m.	54.48 /cu.m.	58.94 /cu.m.	Next	90 cu.m.	59.05 /cu.m.	63.88 /cu.m.
Next	100 cu.m.	54.63 /cu.m.	59.10 /cu.m.	Next	100 cu.m.	59.42 /cu.m.	64.28 /cu.m.
Next	100 cu.m.	54.79 /cu.m.	59.27 /cu.m.	Next	100 cu.m.	59.88 /cu.m.	64.78 /cu.m.
Next	100 cu.m.	54.98 /cu.m.	59.48 /cu.m.	Next	100 cu.m.	60.27 /cu.m.	65.20 /cu.m.
Next	100 cu.m.	55.15 /cu.m.	59.68 /cu.m.	Next	100 cu.m.	60.68 /cu.m.	65.64 /cu.m.
Next	100 cu.m.	55.42 /cu.m.	59.95 /cu.m.	Next	100 cu.m.	61.10 /cu.m.	66.10 /cu.m.
Next	100 cu.m.	55.68 /cu.m.	60.21 /cu.m.	Next	100 cu.m.	61.50 /cu.m.	66.53 /cu.m.
Next	100 cu.m.	55.93 /cu.m.	60.40 /cu.m.	Next	100 cu.m.	61.87 /cu.m.	66.93 /cu.m.
Next	100 cu.m.	56.02 /cu.m.	60.60 /cu.m.	Next	100 cu.m.	62.32 /cu.m.	67.42 /cu.m.
Next	100 cu.m.	56.19 /cu.m.	60.79 /cu.m.	Next	100 cu.m.	62.68 /cu.m.	67.81 /cu.m.
Next	200 cu.m.	56.45 /cu.m.	61.07 /cu.m.	Next	200 cu.m.	63.10 /cu.m.	68.28 /cu.m.
Next	200 cu.m.	56.62 /cu.m.	61.25 /cu.m.	Next	200 cu.m.	63.48 /cu.m.	68.67 /cu.m.
Next	200 cu.m.	56.90 /cu.m.	61.56 /cu.m.	Next	200 cu.m.	63.95 /cu.m.	69.18 /cu.m.
Next	200 cu.m.	57.08 /cu.m.	61.73 /cu.m.	Next	200 cu.m.	64.27 /cu.m.	69.53 /cu.m.
Next	200 cu.m.	57.21 /cu.m.	61.89 /cu.m.	Next	200 cu.m.	64.73 /cu.m.	70.03 /cu.m.
Next	500 cu.m.	57.37 /cu.m.	62.06 /cu.m.	Next	500 cu.m.	65.12 /cu.m.	70.45 /cu.m.
Next	500 cu.m.	57.69 /cu.m.	62.41 /cu.m.	Next	500 cu.m.	65.50 /cu.m.	70.86 /cu.m.
Next	500 cu.m.	57.87 /cu.m.	62.60 /cu.m.	Next	500 cu.m.	65.89 /cu.m.	71.28 /cu.m.
Next	500 cu.m.	58.08 /cu.m.	62.83 /cu.m.	Next	500 cu.m.	66.36 /cu.m.	71.79 /cu.m.
Next	500 cu.m.	58.19 /cu.m.	62.95 /cu.m.	Next	500 cu.m.	66.70 /cu.m.	72.16 /cu.m.
Next	500 cu.m.	58.43 /cu.m.	63.21 /cu.m.	Next	500 cu.m.	67.17 /cu.m.	72.67 /cu.m.
Next	500 cu.m.	58.68 /cu.m.	63.48 /cu.m.	Next	500 cu.m.	67.53 /cu.m.	73.06 /cu.m.
Next	500 cu.m.	58.82 /cu.m.	63.63 /cu.m.	Next	500 cu.m.	67.90 /cu.m.	73.46 /cu.m.
Next	500 cu.m.	59.05 /cu.m.	63.88 /cu.m.	Next	500 cu.m.	68.36 /cu.m.	73.95 /cu.m.
Next	500 cu.m.	59.26 /cu.m.	64.11 /cu.m.	Next	500 cu.m.	68.78 /cu.m.	74.41 /cu.m.
Next	500 cu.m.	59.42 /cu.m.	64.28 /cu.m.	Next	500 cu.m.	69.15 /cu.m.	74.81 /cu.m.
Next	500 cu.m.	59.65 /cu.m.	64.53 /cu.m.	Next	500 cu.m.	69.63 /cu.m.	75.33 /cu.m.
Next	500 cu.m.	59.88 /cu.m.	64.78 /cu.m.	Next	500 cu.m.	69.94 /cu.m.	75.68 /cu.m.
Next	500 cu.m.	60.07 /cu.m.	64.98 /cu.m.	Next	500 cu.m.	70.42 /cu.m.	76.18 /cu.m.
Next	500 cu.m.	60.27 /cu.m.	65.20 /cu.m.	Next	500 cu.m.	70.78 /cu.m.	76.57 /cu.m.
Next	500 cu.m.	60.48 /cu.m.	65.43 /cu.m.	Next	500 cu.m.	71.21 /cu.m.	77.04 /cu.m.
Over	10000 cu.m.	60.88 /cu.m.	65.84 /cu.m.	Next	500 cu.m.	71.58 /cu.m.	77.44 /cu.m.

*Based on IRR-2009-03 dated March 31, 2009 and confirmed by MWSS BOT Res. No. 2009-064 dated April 24, 2009, it is hereby resolved that the rates shall be as shown above.

*Based on IRR-2009-03 dated March 31, 2009 and confirmed by MWSS BOT Res. No. 2009-064 dated April 24, 2009, the first 10 cu.m. of water consumed of Semi-Business customers shall be billed at Residential Rate.

A. CERA - P1.00/cu. m. of water consumed (Incorporated in the Basic Charge on the Billing Statement of the customer)

Foreign Currency Differential Adjustment (FCDA) - Percentage of the Basic Charge subject to periodic review and adjustment
The FCDA for the 1st Quarter of 2012 is 0.28% of the new Basic Charge.

2. A. ENVIRONMENTAL CHARGE (EC) - 20% of Water Charge
Applicable to all Maynilad customers

B. SEWERAGE CHARGE (SC) for Customers Connected to Sewerlines
0% of Water Charge for Residential and Semi Business customers
20 % of Water Charge for Business Group I and II customers

3. MAINTENANCE SERVICE CHARGE (MSC)

METER SIZE	AMOUNT (per conn.)
1/2" or 13mm	P 1.50
3/4" or 20mm	2.00
1" or 25mm	3.00

METER SIZE	AMOUNT (per conn.)
1 1/4" or 40mm	P 4.00
2" or 50mm	6.00
3" or 75mm	10.00

METER SIZE	AMOUNT (per conn.)
4" or 100mm	P 20.00
6" or 150mm	35.00
8" or 200mm	50.00

4. VALUE-ADDED TAX (VAT) - 12% of the Charges 1, 2 and 3

5. 2012 ONE-TIME TARIFF REDUCTION - P1.00 per cubic meter of water consumed (VAT Inclusive)
THE MONTHLY BILL IS THE SUM OF 1, 2, 3, 4 and 5

Approved by:

MANUEL P. QUIZON
Chief Regulator, MWSS-Regulatory Office

GERARDO A. LESQUEVEL
Administrator, MWSS

VICTORIO R. VARGAS
President, Maynilad

For further inquiries you may call Maynilad Water Services Hotline at 1626 or visit www.mayniladwater.com

TO OUR VALUED CUSTOMERS

Beginning January 1, 2012, Maynilad will implement an average basic rate adjustment of P2.49, which is equivalent to 8.18% P30.43/cu.m. average Basic Charge in 2011

To lessen the impact of this adjustment on our customers, we will implement the following measures:

- One-time tariff reduction of P1/cu.m. of water consumed (VAT inclusive). Only Maynilad customers will benefit from this reduction.
- 40% discount to low-income households consuming 10 cu.m. per month or less. This discount is 2% higher than the 38% discount we are currently extending to our low-income customers.

The above measures will be implemented in addition to the following discounts and assistance, which Maynilad provides and will continue to provide in 2012:

- Application of residential rate for the first 10 cu.m. water consumption of semi-business customers
- Application of semi-business rate to public schools, government hospitals and jails
- Reduced connection charges for additional meters and clustered connections of low-income communities
- 5% discount for qualified senior citizen customers and senior citizen centers
- Continued implementation of a socialized tariff system so that those who consume less also pay less for their water supply. In effect, our residential customers' can expect minimal adjustment on their water bills, as follows:

Monthly Consumption	Old Rate	Adjusted Rate	Inc
10 cu.m.	105.53	107.18	1
20 cu.m.	371.75	395.06	6
30 cu.m.	744.26	802.42	7

*unsewered service

The previous tariff adjustments have allowed Maynilad to continue investing in the West Zone.

Since our re-privatization in 2007, we have over P28 billion to lay over 2,200 km of rehabilitate decades-old facilities, and additional pumping stations, reservoirs, treatment plant, etc.

These investments have enabled us to improve services and serve more people.

	2007	2008	2009	2010
Population Served (million)	6.4	6.7	7.1	7.4
24-hour service	46%	58%	65%	71%
Over 7 psi pressure	53%	67%	79%	86%
Non-Revenue Water (End of period)	67%	60%	57%	51%

We are committed to further improving expanding our services.

In the coming years, we will continue to invest our infrastructure and technical capabilities to further enhance and expand our water wastewater services, for the benefit of customers.

Equally important, we will intensify our sewer and sanitation services to protect the health and welfare of our customers, while rehabilitating waterways, river channels and watersheds in Manila.

For more information on how Maynilad is improving water and wastewater services in the West Zone, please visit www.mayniladwater.com.ph