



MWSS

NOTICE TO MAYNILAD CUSTOMERS AND THE PUBLIC

NEW WATER RATES FOR THE WEST ZONE

Effective 15 days after publication, Maynilad Water Services, Inc. (Maynilad) will implement a Rate Adjustment Limit (RAL) of 7.52% (composed of CPI adjustments of 2.50% for 2014, and 4.90% for 2015) to be applied to the 2013 Basic Charge, as recommended by the MWSS Regulatory Office (RO) in its Resolution No. 2015-006-CA dated 5 May 2015 and as approved/confirmed by the MWSS Board of Trustees' (BOT) Resolution No. 2015-060-RO dated 14 May 2015.

Maynilad is the agent and contractor of the MWSS for the West Zone of the Greater Manila Area, which consists of the following areas: The cities of Manila (all but portions of San Andres & Sta. Ana), Quezon City (west of San Juan River, West Avenue, EDSA, Congressional, Mindanao Ave., the northern part starting from Districts of the Holy Spirit & Batasan Hills), Makati (west of South Super Hi-way), Caloocan, Las Piñas, Malabon, Muntinlupa, Navotas, Parañaque, Pasay and Valenzuela, all in Metro Manila; the cities of Bacoor, Cavite and Imus, and the towns of Kawit, Noveleta and Rosario, all in Cavite Province. Maynilad has 12 Business Area offices across the West Zone that serve its customers.

The new schedule of water and sewer rates for all Maynilad customers is as follows:

1. WATER CHARGES		Old Rate		New Rate		Old Rate		New Rate	
A. BASIC CHARGE									
RESIDENTIAL				SEMI-BUSINESS					
I. Those consuming 10 cu. m. or less (lifeline consumers)									
(Net of lifeline discount)		P 78.15 /conn.		P 84.03 /conn.					
II. Those consuming more than 10 cu. m.									
First	10 cu. m.	P 133.20 /conn.	P 143.22 /conn.	First	10 cu. m.	P 133.20 /conn.	P 143.22 /conn.		
Next	10 cu. m.	16.27 /cu. m.	17.49 /cu. m.	Next	10 cu. m.	27.30 /cu. m.	29.35 /cu. m.		
Next	20 cu. m.	30.93 /cu. m.	33.26 /cu. m.	Next	20 cu. m.	33.64 /cu. m.	36.17 /cu. m.		
Next	20 cu. m.	40.82 /cu. m.	43.67 /cu. m.	Next	20 cu. m.	42.65 /cu. m.	45.86 /cu. m.		
Next	20 cu. m.	47.44 /cu. m.	51.01 /cu. m.	Next	20 cu. m.	49.61 /cu. m.	53.94 /cu. m.		
Next	20 cu. m.	49.61 /cu. m.	53.34 /cu. m.	Next	20 cu. m.	51.91 /cu. m.	55.81 /cu. m.		
Next	50 cu. m.	51.88 /cu. m.	55.78 /cu. m.	Next	50 cu. m.	54.19 /cu. m.	58.27 /cu. m.		
Next	50 cu. m.	54.19 /cu. m.	58.27 /cu. m.	Next	50 cu. m.	56.48 /cu. m.	60.73 /cu. m.		
Over	200 cu. m.	56.48 /cu. m.	60.73 /cu. m.	Over	200 cu. m.	58.71 /cu. m.	63.12 /cu. m.		
BUSINESS GROUP I				BUSINESS GROUP II					
First	10 cu. m.	P 605.34 /conn.	P 650.86 /conn.	First	10 cu. m.	P 655.02 /conn.	P 704.28 /conn.		
Next	90 cu. m.	60.83 /cu. m.	65.40 /cu. m.	Next	90 cu. m.	65.92 /cu. m.	70.88 /cu. m.		
Next	100 cu. m.	60.99 /cu. m.	65.58 /cu. m.	Next	100 cu. m.	66.34 /cu. m.	71.33 /cu. m.		
Next	100 cu. m.	61.17 /cu. m.	65.77 /cu. m.	Next	100 cu. m.	66.85 /cu. m.	71.88 /cu. m.		
Next	100 cu. m.	61.38 /cu. m.	66.00 /cu. m.	Next	100 cu. m.	67.29 /cu. m.	72.35 /cu. m.		
Next	100 cu. m.	61.57 /cu. m.	66.20 /cu. m.	Next	100 cu. m.	67.74 /cu. m.	72.83 /cu. m.		
Next	100 cu. m.	61.87 /cu. m.	66.52 /cu. m.	Next	100 cu. m.	68.22 /cu. m.	73.35 /cu. m.		
Next	100 cu. m.	62.14 /cu. m.	66.81 /cu. m.	Next	100 cu. m.	68.66 /cu. m.	73.82 /cu. m.		
Next	100 cu. m.	62.33 /cu. m.	67.02 /cu. m.	Next	100 cu. m.	69.07 /cu. m.	74.26 /cu. m.		
Next	100 cu. m.	62.54 /cu. m.	67.24 /cu. m.	Next	100 cu. m.	69.58 /cu. m.	74.81 /cu. m.		
Next	100 cu. m.	62.74 /cu. m.	67.46 /cu. m.	Next	100 cu. m.	69.98 /cu. m.	75.24 /cu. m.		
Next	100 cu. m.	63.02 /cu. m.	67.76 /cu. m.	Next	100 cu. m.	70.44 /cu. m.	75.74 /cu. m.		
Next	200 cu. m.	63.21 /cu. m.	67.96 /cu. m.	Next	200 cu. m.	70.87 /cu. m.	76.20 /cu. m.		
Next	200 cu. m.	63.53 /cu. m.	68.31 /cu. m.	Next	200 cu. m.	71.39 /cu. m.	76.76 /cu. m.		
Next	200 cu. m.	63.71 /cu. m.	68.50 /cu. m.	Next	200 cu. m.	71.75 /cu. m.	77.15 /cu. m.		
Next	200 cu. m.	63.87 /cu. m.	68.67 /cu. m.	Next	200 cu. m.	72.27 /cu. m.	77.70 /cu. m.		
Next	500 cu. m.	64.05 /cu. m.	68.87 /cu. m.	Next	500 cu. m.	72.70 /cu. m.	78.17 /cu. m.		
Next	500 cu. m.	64.41 /cu. m.	69.25 /cu. m.	Next	500 cu. m.	73.13 /cu. m.	78.63 /cu. m.		
Next	500 cu. m.	64.84 /cu. m.	69.46 /cu. m.	Next	500 cu. m.	73.56 /cu. m.	79.09 /cu. m.		
Next	500 cu. m.	64.96 /cu. m.	69.72 /cu. m.	Next	500 cu. m.	74.09 /cu. m.	79.66 /cu. m.		
Next	500 cu. m.	65.23 /cu. m.	69.84 /cu. m.	Next	500 cu. m.	74.47 /cu. m.	80.07 /cu. m.		
Next	500 cu. m.	65.51 /cu. m.	70.14 /cu. m.	Next	500 cu. m.	75.00 /cu. m.	80.64 /cu. m.		
Next	500 cu. m.	65.81 /cu. m.	70.44 /cu. m.	Next	500 cu. m.	75.40 /cu. m.	81.07 /cu. m.		
Next	500 cu. m.	65.92 /cu. m.	70.61 /cu. m.	Next	500 cu. m.	75.81 /cu. m.	81.51 /cu. m.		
Next	500 cu. m.	66.16 /cu. m.	70.88 /cu. m.	Next	500 cu. m.	76.32 /cu. m.	82.06 /cu. m.		
Next	500 cu. m.	66.34 /cu. m.	71.14 /cu. m.	Next	500 cu. m.	76.79 /cu. m.	82.56 /cu. m.		
Next	500 cu. m.	66.59 /cu. m.	71.33 /cu. m.	Next	500 cu. m.	77.20 /cu. m.	83.01 /cu. m.		
Next	500 cu. m.	66.85 /cu. m.	71.60 /cu. m.	Next	500 cu. m.	77.74 /cu. m.	83.59 /cu. m.		
Next	500 cu. m.	67.06 /cu. m.	71.88 /cu. m.	Next	500 cu. m.	78.08 /cu. m.	83.95 /cu. m.		
Next	500 cu. m.	67.29 /cu. m.	72.10 /cu. m.	Next	500 cu. m.	78.62 /cu. m.	84.53 /cu. m.		
Next	500 cu. m.	67.52 /cu. m.	72.35 /cu. m.	Next	500 cu. m.	79.02 /cu. m.	84.96 /cu. m.		
Next	500 cu. m.	67.74 /cu. m.	72.60 /cu. m.	Next	500 cu. m.	79.51 /cu. m.	85.49 /cu. m.		
Over	10000 cu. m.	67.74 /cu. m.	72.83 /cu. m.	Over	10000 cu. m.	79.92 /cu. m.	85.93 /cu. m.		

*Based on IRR-2009-03 dated 31 March 2009 and confirmed by MWSS BOT Res. No. 2008-064 dated 24 April 2008, the first 10 cubic meter of water consumed in Semi-Business customers shall be billed at Residential Rate.

B. There will no longer be any CERA (P1.00/cu.m.) that will be charged effective 1 June 2015.

C. FOREIGN CURRENCY DIFFERENTIAL ADJUSTMENT (FCDA) -

A percentage of the Basic Charge subject to periodic review and adjustment. The FCDA for the 2nd Quarter of 2015 is 1.16% of the new Basic Charge.

2. A. ENVIRONMENTAL CHARGE (EC) - 20% of Water Charge
Applicable to all customers of Maynilad

B. SEWERAGE CHARGE (SC) for Customers Connected to Sewerlines
0% of Water Charge for Residential and Semi-Business Customers
20% for Water Charge for Business Group I and II customers

3. MAINTENANCE SERVICE CHARGE (MSC)

METER SIZE	AMOUNT (per conn.)
1/2" or 13mm	P 1.50
3/4" or 20mm	2.00
1" or 25mm	3.00

METER SIZE	AMOUNT (per conn.)
1 1/4" or 40mm	P 4.00
2" or 50mm	6.00
3" or 75mm	10.00

METER SIZE	AMOUNT (per conn.)
4" or 100mm	P 20.00
6" or 150mm	35.00
8" or 200mm	50.00

4. VALUE-ADDED TAX (VAT) 12% of the Charges 1, 2 and 3

THE MONTHLY BILL IS THE SUM OF 1, 2, 3 and 4

Approved by:

JOEL C. YU
Chief Regulator, MWSS-RO

NATHANIEL C. SANTOS
Senior Deputy Administrator, MWSS

VICTORIO P. VARGAS
President, Maynilad

*Authorized to sign for and in behalf of MWSS Administrator Gerardo A. I. Esquivel by virtue of Board Resolution No. 2015-061-RO

For further inquiries, you may call the Maynilad Hotline 1626 or visit www.mayniladwater.com.ph



Maynilad

TO OUR VALUED CUSTOMERS

Beginning 1 June 2015, Maynilad will implement net average basic rate adjustment of P1.35/cu.m.

While the inflation adjustments of 2.5% in 2014 and 4.9% in 2015 will result in a Rate Adjustment Limit (RAL) of 7.52%, the actual increase in the 2013 average Basic Charge of P31.25/cu.m. is only 4.19% because the MWSS has not incorporated the P1.00 Currency Exchange Rate Adjustment (CERA) into the Basic Charge.

The following table shows the new month charges resulting from this adjustment:

Monthly Consumption	Monthly Bill - Old Rate (Basic Charge + CERA only)	Monthly Bill - Adjusted Rate (Basic Charge only + Inflation adjustment and No CERA)	Monthly Bill - Adjusted Rate (All-in: Environmental Charge, VAT & FCDA)
10 cu. m. or less	86.15	84.03	115.92
20 cu. m.	315.80	316.12	434.15
30 cu. m.	635.20	650.72	886.38

Socialized tariff system

Despite the two-year inflation adjustment, our lifeline customers—or households that consume only 10 cu. m. or less per month—will actually have a reduction in their monthly water bill. This is because the P1.00 CERA will no longer be part of the amount billed to customers.

We maintain a socialized tariff system to ensure that those who consume less also pay less for their water supply. Depending on their water consumption, Maynilad residential customers can expect a minimal adjustment in their water bills as follows:

Monthly Consumption	Monthly Bill - Old Rate	Monthly Bill - Adjusted Rate	Difference
10 cu. m. or less	121.37	115.92	-P5.45
20 cu. m.	430.86	434.19	+P3.33
30 cu. m.	864.82	886.39	+P21.57

Lifeline customers currently account for 21% of Maynilad's customer base, while residential customers who consume between 11–20 cu. m. of water per month account for 31%.

We are committed to helping our low-income and marginalized customers in the West Zone. Besides the 40% discount that we extend to our lifeline customers, we will continue to provide the following:

- 5% discount on the basic charge of the water consumption of accounts registered in the name of senior citizens;
- Application of the residential rate to the 1st 10 cu. m. water consumption of semi-business customers;
- Application of the semi-business rate to public schools, jails, and LGU-managed and -operated public hospitals; and
- Reduced connection charges for additional meters and clustered connections of low-income communities.

We will also soon reclassify from commercial/industrial to semi-business the following accounts:

- 1st 30 cu. m. water consumption of certain small-scale businesses;
- Barangay establishments or institutions such as barangay halls, day care centers, youth centers, and senior citizen centers; and
- Places of worship.

Preserving quality of service

Since re-privatization in 2007, Maynilad has spent nearly P47.5 billion to modernize water and wastewater operations in the West Zone. Nearly 5 million people now have reliable and affordable potable water because of our aggressive investments. Majority of our customers now have 24-hour water supply at 7 psi. minimum pressure.

We strive to continue our programs to enhance operational efficiency, build more wastewater facilities, and lay pipes that will connect more people to our network, especially those in the Cavite area who still rely on deep wells and expensive water deliveries. This is all in line with our mission to improve the lives of the communities we serve.

For more information on how Maynilad is improving water and wastewater services in the West Zone, please visit www.mayniladwater.com.ph