





NOTICE TO MAYNILAD CUSTOMERS AND THE PUBLIC NEW WATER RATES FOR THE WEST ZONE

Effective 15 days after publication, Maynilad Water Services, Inc. (Maynilad) will implement a Rate Adjustment Limit (RAL) of 0.80% which is the change in Consumer Price Index to be applied to the 2015 Basic Charge, as recommended by MWSS Regulatory Office (RO) in its Resolution No. 2015-13-CA dated 3 December 2015 and as approved/confirmed by the MWSS Board of Trustees' (BOT) Resolution No. 2015-148-RO dated 10 December 2015.

Maynillad is an agent and contractor of the Metropolitan Waterworks and Sewerage System (MWSS) for the West Zone of the Greater Metro Manilla Area, which consists of the following areas: The cities of Manilla (all but portions of San Andree & Sta. Ana), Quezon City (west of San Juan River, West Avenue, EDSA, Congressional, Mindanao Ave.; the northern part starting from Districts of the Holy Spirit & Batasan Hills), Makati (west of South Super Hi-way), Caloocan, Las Piñas, Malabon, Muntinupa, Navotas, Parañaque, Pasay, and Valenzuela - all in Metro Manilla; the cities of Cavite, Baccor and Imus, and the towns of Kawit, Noveleta and Rosario - all in Cavite Province. Maynilad has 12 Business Area offices across the West Zone that serve its customers.

The new schedule of water and sewer rates for all Maynilad customers is as follows:

| 1. WATER CHARGES | | Old Rate | | | New Rate | | | | Old Rate | | Γ | New Rate | | | | | | | |
|------------------|----------------|---------------------------------------|----------------|--------------|----------------|---------------------|---------------|----------------|------------------|---------------|---------|----------|-----|---|----------|--------------|--------|----------|---|
| A. I | BASIC C | HARGE | | | | | 1 | | | | | | - | | | l – | 11010 | Teate | |
| RESIDEN | | | | | | | | | | SEMI | BUSINE | SS | + | | | | | | |
| I. Those c | onsumin | g 10 cu. m. | or less | (lifeli | ne consum | ers) | | | • | | BOOME | - | | 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - | | 1. | | | |
| (Net of | lifeline di | iecount) | . p. | ı. | | | | | 1. 1. 1. 1. | | | | 1 | | | | | | |
| | | ng more than | | | 84.03 | /conn. | p | 84.70 | /conn. | | | | | | | | - 1 | | |
| | JON 15 G11 111 | ig more than | 1000 | . 111 | | 10.33 | | | | | . 1 | | | | | ' | | | |
| First | 10 | cu.m. | p | k , | 143.22 | loopn | р | 144.37 | /conn. | Fine | | | 1_ | 4 | | | | | |
| Next | 10 | cu.m. | | | 17.49 | /cu.m. | 1 | | /cu.m. | First Next | - 10 | | P | 143.22 | | P. | | /conn. | |
| Next | 20 | cu.m. | 1. | | 33.26 | /cu.m. | 8" | | /cu.m. | Next | 10 | | 1 | 29.35 | | | 29.58 | /cu.m. | |
| Next | 20 | cu.m. | | | 43.67 | /cu.m. | | | /cu,m. | Next | 20 | | | 36.17 | /cu.m. | | | /cu.m. | |
| Next | 20 | cu.m. | | | 51.01 | /cu.m. | | | /cu.m. | Next | 20 | | | 45.86 | /cu.m. | 1 | | /cu.m. | |
| Next | 20 | cu.m. | | | 53.34 | /cu.m. | | | /cu.m. | Next | 20 | | | 53.34 | /cu.m. | | 53.77 | /cu.m. | |
| Next | 50 | cu.m. | | | 55.78 | /cu.m. | | | /cu.m. | Next | 50 | | 1 | | /cu.m. | | 56.26 | fou.m. | |
| Next | 50 | cu.m. | | | 58.27 | /cu.m. | ļ | | /cu.m. | Next | 50 | | 1 1 | | /cu.m. | | 58.74 | /cu.m. | |
| OVER 15.45 | 200 | cu.m. 🗝 | بيهزين وزاداده | in Albertain | | 7cu:m. | Total April 1 | 61.22 | | Over | 200 | | | | /cu.m. | A | | /cu.m. | |
| A spirite and | and the same | | | | V** | and a second second | bart e esc | rajeo | | 0.00 | 201 | o cu.m. | | 03.12 | "/cu.m." | | 63.62 | 7cu.m. | |
| BUSINESS | | | | | | | 1 | | | BUSI | NESS GI | ROUPIL | + | | | - | | | |
| First | 10 | cu.m. | ₽ | 2 | | /conn. | P. | 656.07 | /conn. | P First | 10 | | p. | 704.28 | /conn. | P | 709.91 | /conn. | |
| Next | . 90 | cu.m. | 1 | | 65.40 | /cu.m. | 1 . | 65.92 | /cu.m. | Next | 90 | | 1 | 70.88 | | T . | | /cu.m. | |
| Next | 100 | cu.m. | | | 65.58 | | - | 66,10 | /cu.m. | Next | 10 | | | | /cu.m. | | 71.40 | /cu.m. | |
| Next Next | 100 | ca w | 1 | • | 65.77 | | | 66.30 | /cu.m. | Next | 10 | | 1 | 71.88 | | 1 | 72.46 | /cu.m. | |
| Next | 100 | cu.m. | | 44.5 | 66.00 | /cu.m. | F | | /cu.m. | Next | 10 | | 1 . | 72.35 | | | 72.93 | /cu.m. | |
| Next | 100 | cu.m. | | 4. | 66.20 | | | 66.73 | | Next | . 10 | 0 cu.m. | | | /cu.m. | | 73.41 | /cu.m. | |
| Next | 100 | cu.m. | 1 | | | · /cuːm | and a | 67.05 | /cu.m. | Next | 10 | 0 cu.m. | 1 | | /cu.m. | | 73.94 | /cu.m. | |
| Next | 100 | cu.m. | | | 66.81 | | 1 | 67.34 | /cu.m. | Next | 10 | | | | /cu.m. | | 74.41 | /cú.m. | |
| Next | 100 | cu.m. | | | | /cu.m. | | 67.56 | /cu.m. | Next | 1,0 | | | 74.26 | /cu.m. | 1 | | /cu.m. | |
| Next | 100 | cu.m. | | | 67.24 | | 1 | 67.78 | /cu.m. | Next | 10 | | 1 | 74.81 | /cu.m. | 1 | 75.41 | /cu.m. | |
| Next | 200 | cu.m. | | • | 67.46 | | | 68.00 | /cu.m. | Next | 10 | | 1. | 75.24 | /cu.m. | - | 75.84 | | |
| Next | 200 | cu.m. | | | 67.76 67.96 | | | 68.30 | /cu.m. | Next | 20 | | | 75.74 | /cu.m. | | 76.35 | | |
| Next | 200 | cu.m. | 1 1 | | 68,31 | | | | /cu.m. | Next | 20 | | 1 . | 76.20 | /cu.m. | | 76.81 | | |
| Next | 200 | cu.m. | | | 68.50 | | | | /cu.m. | Next | 20 | , | | 76.76 | ∠ /cu.m. | 1 | | /cu.m. | |
| Next | 200 | cu.m. | 1 | | 68.67 | | | | /cu.m. | Next | · 20 | | | 77.15 | /cu.m. | | 77.77 | /cu.m. | |
| Next · | 500 | cu,m. | | | 68.87 | | | 69.22 | | Next | 20 | | | 77.70 | /cu.m. | 1 | 78.32 | | |
| Next | 500 | ou.m. | 1 | | 69,25 | | | | /cu.m. | Next | 50 | | | 78.17 | /cu.m. | | 78.80 | | |
| Next | 500 | cu.m. | | | 69.46 | | | 69.80 | | Next | 50 | | 100 | 78.63 | /cu.m. | | 79.26 | /cu.m. | |
| Next | . 500 | cu.m. | | | | /cu.m. | 1 | | /cu.m. | Next | 50 | | 1 , | 79.09 | /cu.m. | | | /cu.m. | |
| Next | 1 500 | cu.m. | l | | 69.84 | | | 70.28 70.40 | /cu.m. | Next | 50 | | | | /cu.m. | | 80.30 | | |
| Next | 500 | cu.m. | | | 70.14 | | Į | 70.40 | | Next | 50 | | | | /cu.m. | | 80.71 | /cu.m. | |
| Next | 500 | cu.m. | . 4 | | 70.44 | | 1 | 71.00 | /cu.m. | Next | 50 | | | . 80.64 | | | 81.29 | /cu.m. | |
| Next | 500 | cu.m. | | | 70.61 | | | 71.00 | /cu.m. | Next | 50 | | 4 | 81.07 | /cu.m. | 1 | | /cu.m. | |
| Next | 500 | cu.m. | | | 70.88 | | | 71.45 | /cu.m. | Next | 50 | _ | | 81,51 | | ٠. | 82.16 | | |
| Next | 500 | cu.m. | 1. | | 71.14 | | 1 . | 71.71 | /cu.m. /cu.m. | Next | 50 | | 1 | 82.06 | | 1 | 82.72 | /cu.m. | |
| Next | 500 | cu.m. | | | 71.33 | | 1 | | /cu.m. | Next | , 50 | | ł | 82.56 | | 1. | 83.22 | · /cu.m. | |
| Next | 500 | cu.m. | | | 71.60 | | | | /cu.m. | Next | 50 | | 1 | 83.01 | | | 83,67 | /cu.m. | |
| Next | 500 | culm. | | | 71.88 | | | | /cu.m. | Next | 50 | _ | | 83.59 | | 1 | 84.26 | /cu.m. | |
| Next | 500 | cu.m. | 1 | | 72.10 | | | | /cu.m. | Next | 50 | | | 83.95 | | 1 | 84.62 | | |
| Next | 500 | cu.m. | 1 | | 72.35 | | | 72.08 | | Next | 50 | | N . | 84.53 | | 1 | 85.21 | /cu.m. | |
| Next | 500 | cu.m. | 1. | | 72.60 | | 1 | 73.18 | | Next Next | 50 | | 1 . | 84.96 | | 1 | 85.64 | | |
| Over | 10000 | cu.m. | 1 | | | /cu.m. | 1 | 73.41 | | Over | 1000 | _ | | 85.49 | | 1 | | /cu.m | |
| | | · · · · · · · · · · · · · · · · · · · | | | | | | 10.41 | rou.m. | Lover | 1000 | 0 cu.m. | | 85.93 | /cu.m. | 1 | 86.62 | /cu.m | 1 |

Based on IRR-2008-03 dated 31 Merch 2008 and confirmed by MWSS BOT Res. No. 2008-064 dated 24 April 2008, the first 10 cubic meter of water consumed in Semi-Business customers shall be billed at

B. FOREIGN CURRENCY DIFFERENTIAL ADJUSTMENT (FCDA)

A percentage of the Basic Charge subject to periodic review and adjustment. The FCDA for the 1st Quarter of 2016 is 0.21% of the new Basic Charge.

2. A. ENVIRONMENTAL CHARGE (EC) - 20% of Water Charge Applicable to all customers of Mayrillad

B. SEWERAGE CHARGE (SC) for Customers Connected to Sewerline 0% of Water Charge for Residential and Semi-Business Customer 20% for Water Charge for Business Group I and II customers

| IVET-LEI | TEMANUE SERVICE | CHARGE (MS | C) | |
|----------|-----------------|----------------|-------|-----|
| | METER SIZE | , | MOUNT | 1 |
| 100 | | (per con | n.) | 1 |
| | 1/2" or 13mm | p . | 1.50 | |
| | 3/4" or 20mm | | 2.00 | ŀ |
| | 1" or 25mm | | 3.00 | ١., |

| ME. | TER SIZE | AMOUNT | | | | |
|-----|------------|-------------|--|--|--|--|
| | | (per conn.) | | | | |
| | 4" or 40mm | P 4.00 | | | | |
| 2" | or 50mm | 6.00 | | | | |
| 3" | or 75mm | 10.00 | | | | |

| METER SIZE | AMOUNT |
|-------------|-------------|
| | (per conn.) |
| 4" or 100mm | P 20.00 |
| 6" or 150mm | 35.00 |
| 8" or 200mm | 50.00 |

4. VALUE-ADDED TAX (VAT) - 12% of Charges 1, 2 and 3

THE MONTHLY BILL IS THE SUM OF 1, 2, 3 and 4

Approved by:

all e mi JOEL C. YU Regulator, MW95-RO

GERARDO A.I. ESQUIVEI Administrator, MWS Ъ

12/15 VICTORICO P. VARGAS President, Maynilad

For further inquiries you may call Maynilad Water Services Hotline at 1626 or visit www.mayniladwater.com.ph



TO OUR VALUED CUSTOMERS

Beginning 1 January 2016, Maynilad will implement an average basic rate adjustment or P0.27/cu.m., which is equivalent to 0.80% of the P33.60/cu.m. average Basic/Charge in 2015.

Please note that this rate adjustment only represents the consumer price index adjustment represents the consumer price index adjustment and does not include the unimplemented portior of the 13.41% Rebasing Adjustment (equivalen to 9.89%) to which Maynilad is entitled pursuan to the Final Award which the Appeals Panel c MWSS and Maynilad, issued on 29 Decembe 2014

The MWSS also granted Maynilad a Foreig Currency Differential Adjustment (FCDA equivalent to 0.21% as applied to the newl approved 2016 Average Basic Charge c R33.87/cu.m. or P0.07/cu.m. beginning 1 quarter of 2016. This adjustment is lower b P0.46/cu.m. compared to the 4th quarter FCD, and 2015.

Consequently, the overall impact of thes adjustments is a *réduction* in the monthly wate bills of Maynilad customers for the 1st quarter c 2016.

The FCDA is a tariff mechanism granted to utilit companies to enable them to recover losses c give back gains arising from the fluctuatin movements of the peso against other currencies

Impact of adjustment on water bills

we meantain a socialized tariff system to ensur that those who consume less also pay less for their water supply. Depending on their wate consumption, Maynilad's residential customer can expect the following changes in their wate bill: We maintain a socialized tariff system to ensur

| Monthly Consumption | 2015 Total Bill (per month) | 2016 Total Bill (per month) | Difference (per month) |
|---|---|--------------------------------------|------------------------------|
| Lifeline accounts (10 cu.m. or less) | 116.40 | 115.76 | (0.64) |
| 20 cu.m. | 435.99 | 433.56 | (2.43) |
| 30 cu.m. | 890.06 | 885.02 | (5.04) |

Lifeline customers currently account for 21% of Maynilad's customer base, while customers who consume between 11-20 cu.n of water per month account for 30%.

Keeping water rates affordable

We are committed to helping our low-income ar marginalized customers in the West Zon-Towards this end, we continue to provide the following discounts and assistance:

- 41% discount for our lifeline customers 5% discount on the basic charge for accounts in the name of a senior citizen whose water consumption is less than 30
- cu.m. per month

 Application of the residential rate to the fin
 10 cu.m. water consumption of sem business customers
- Application of the semi-business rate public schools, jalls, and LGU-managed
- and operated public hospitals

 Reduced connection charges for addition meters and clustered connections of low income communities
- Reclassification from commercial/industrial Reclassification from commercial/industrial semi-business of certain small-scale hombased businesses; as well as Barang establishments for institutions such barangay halls, day care centers, you centers, and senior citizen centers; ar

Investments for enhanced services

places of worship

Since re-privatization in 2007, Maynilad h spent nearly 953 billion to modernize water al wastewater operations in the West Zone, Over million people now have reliable and affordat potable water because of our aggressi investments. Majority of our customers now ha 24-hour water supply at an average pressure

We strive to continue our programs to enhand operational efficiency, build more wastewat facilities, and lay pipes that will connect mo people to our network, especially those in it Cavite area who still rely on deep wells are expensive water deliveries. This is all in line will religion to improve the transfer. mission to improve the lives of the communities we serve.