



NOTICE TO MAYNILAD CUSTOMERS AND THE PUBLIC NEW WATER RATES FOR THE WEST ZONE



Effective 15 days after publication, Maynilad Water Services, Inc. (Maynilad) will implement a Rate Adjustment Limit (RAL) of 5.70% which is the change in Consumer Price Index to be applied to the 2018 Basic Charge, as recommended by MWSS Regulatory Office (RO) in its Resolution No. 2018-13-CA dated 6 December 2018 and as approved/confirmed by the MWSS Board of Trustees' (BOT) Resolution No. 2018-191-RO dated 13 December 2018.

Maynilad is an agent and contractor of the Metropolitan Waterworks and Sewerage System (MWSS) for the West Zone of the Greater Metro Manila Area, which consists of the following areas: The cities of Manila (all but portions of San Andres & Sta. Ana), Quezon City (west of San Juan River, West Avenue, EDSA, Congressional, Mindanao Ave.; the northern part starting from Districts of the Holy Spirit & Balasan Hills), Makati (west of South Super Hi-way), Caloocan, Las Pili, Malabon, Muntinlupa, Navotas, Parañaque, Pasay, and Valenzuela - all in Metro Manila, the cities of Cavite, Bacoor and Imus, and the towns of Kawit, Novleta and Rosario - all in Cavite Province. Maynilad has 12 Business Area offices across the West Zone that serve its customers.

The new schedule of water and sewer rates for all Maynilad customers is as follows:

1. WATER CHARGES		Old Rate		New Rate		Old Rate		New Rate				
A. BASIC CHARGE												
RESIDENTIAL						SEMI-BUSINESS						
I. Those consuming 10 cu. m. or less (lifeline consumers)												
(Net of lifeline discount)		P	91.13 /conn.	P	96.32 /conn.							
II. Those consuming more than 10 cu. m.												
First	10 cu.m.	P	155.31 /conn.	P	164.16 /conn.	First	10 cu.m.	P	155.31 /conn.	P	164.16 /conn.	
Next	10 cu.m.		18.95 /cu.m.		20.03 /cu.m.	Next	10 cu.m.		31.81 /cu.m.		33.62 /cu.m.	
Next	20 cu.m.		38.04 /cu.m.		38.09 /cu.m.	Next	20 cu.m.		39.22 /cu.m.		41.45 /cu.m.	
Next	20 cu.m.		47.34 /cu.m.		50.03 /cu.m.	Next	20 cu.m.		49.74 /cu.m.		52.57 /cu.m.	
Next	20 cu.m.		55.30 /cu.m.		58.45 /cu.m.	Next	20 cu.m.		57.84 /cu.m.		61.13 /cu.m.	
Next	20 cu.m.		57.84 /cu.m.		61.13 /cu.m.	Next	20 cu.m.		60.52 /cu.m.		63.96 /cu.m.	
Next	50 cu.m.		60.49 /cu.m.		63.93 /cu.m.	Next	50 cu.m.		63.18 /cu.m.		66.78 /cu.m.	
Next	50 cu.m.		63.18 /cu.m.		66.78 /cu.m.	Next	50 cu.m.		65.85 /cu.m.		68.60 /cu.m.	
Over	200 cu.m.		65.95 /cu.m.		69.60 /cu.m.	Over	200 cu.m.		68.44 /cu.m.		72.34 /cu.m.	
BUSINESS GROUP I						BUSINESS GROUP II						
First	10 cu.m.	P	705.82 /conn.	P	746.05 /conn.	P	First	10 cu.m.	P	763.74 /conn.	P	807.27 /conn.
Next	90 cu.m.		70.91 /cu.m.		74.95 /cu.m.	Next	90 cu.m.		76.87 /cu.m.		81.25 /cu.m.	
Next	100 cu.m.		71.10 /cu.m.		75.15 /cu.m.	Next	100 cu.m.		77.34 /cu.m.		81.74 /cu.m.	
Next	100 cu.m.		71.32 /cu.m.		75.38 /cu.m.	Next	100 cu.m.		77.96 /cu.m.		82.40 /cu.m.	
Next	100 cu.m.		71.56 /cu.m.		75.63 /cu.m.	Next	100 cu.m.		78.45 /cu.m.		82.92 /cu.m.	
Next	100 cu.m.		71.79 /cu.m.		75.86 /cu.m.	Next	100 cu.m.		78.96 /cu.m.		83.48 /cu.m.	
Next	100 cu.m.		72.12 /cu.m.		76.23 /cu.m.	Next	100 cu.m.		79.54 /cu.m.		84.07 /cu.m.	
Next	100 cu.m.		72.44 /cu.m.		76.56 /cu.m.	Next	100 cu.m.		80.04 /cu.m.		84.60 /cu.m.	
Next	100 cu.m.		72.66 /cu.m.		76.82 /cu.m.	Next	100 cu.m.		80.52 /cu.m.		85.10 /cu.m.	
Next	100 cu.m.		72.92 /cu.m.		77.07 /cu.m.	Next	100 cu.m.		81.12 /cu.m.		85.74 /cu.m.	
Next	100 cu.m.		73.15 /cu.m.		77.31 /cu.m.	Next	100 cu.m.		81.58 /cu.m.		86.23 /cu.m.	
Next	200 cu.m.		73.49 /cu.m.		77.66 /cu.m.	Next	200 cu.m.		82.14 /cu.m.		86.82 /cu.m.	
Next	200 cu.m.		73.69 /cu.m.		77.89 /cu.m.	Next	200 cu.m.		82.63 /cu.m.		87.33 /cu.m.	
Next	200 cu.m.		74.08 /cu.m.		78.30 /cu.m.	Next	200 cu.m.		83.24 /cu.m.		87.98 /cu.m.	
Next	200 cu.m.		74.28 /cu.m.		78.51 /cu.m.	Next	200 cu.m.		83.67 /cu.m.		88.43 /cu.m.	
Next	200 cu.m.		74.46 /cu.m.		78.70 /cu.m.	Next	200 cu.m.		84.25 /cu.m.		89.05 /cu.m.	
Next	500 cu.m.		74.68 /cu.m.		78.93 /cu.m.	Next	500 cu.m.		84.78 /cu.m.		89.61 /cu.m.	
Next	500 cu.m.		75.06 /cu.m.		79.35 /cu.m.	Next	500 cu.m.		85.26 /cu.m.		90.11 /cu.m.	
Next	500 cu.m.		75.33 /cu.m.		79.62 /cu.m.	Next	500 cu.m.		85.75 /cu.m.		90.63 /cu.m.	
Next	500 cu.m.		75.60 /cu.m.		79.90 /cu.m.	Next	500 cu.m.		86.38 /cu.m.		91.30 /cu.m.	
Next	500 cu.m.		75.74 /cu.m.		80.05 /cu.m.	Next	500 cu.m.		86.82 /cu.m.		91.76 /cu.m.	
Next	500 cu.m.		76.06 /cu.m.		80.39 /cu.m.	Next	500 cu.m.		87.45 /cu.m.		92.43 /cu.m.	
Next	500 cu.m.		76.38 /cu.m.		80.73 /cu.m.	Next	500 cu.m.		87.91 /cu.m.		92.92 /cu.m.	
Next	500 cu.m.		76.56 /cu.m.		80.92 /cu.m.	Next	500 cu.m.		88.38 /cu.m.		93.41 /cu.m.	
Next	500 cu.m.		76.87 /cu.m.		81.25 /cu.m.	Next	500 cu.m.		88.89 /cu.m.		94.06 /cu.m.	
Next	500 cu.m.		77.14 /cu.m.		81.57 /cu.m.	Next	500 cu.m.		89.52 /cu.m.		94.62 /cu.m.	
Next	500 cu.m.		77.34 /cu.m.		81.74 /cu.m.	Next	500 cu.m.		90.02 /cu.m.		95.15 /cu.m.	
Next	500 cu.m.		77.64 /cu.m.		82.06 /cu.m.	Next	500 cu.m.		90.64 /cu.m.		95.80 /cu.m.	
Next	500 cu.m.		77.98 /cu.m.		82.40 /cu.m.	Next	500 cu.m.		91.03 /cu.m.		96.21 /cu.m.	
Next	500 cu.m.		78.18 /cu.m.		82.63 /cu.m.	Next	500 cu.m.		91.67 /cu.m.		96.89 /cu.m.	
Next	500 cu.m.		78.45 /cu.m.		82.92 /cu.m.	Next	500 cu.m.		92.13 /cu.m.		97.36 /cu.m.	
Next	500 cu.m.		78.73 /cu.m.		83.21 /cu.m.	Next	500 cu.m.		92.71 /cu.m.		97.89 /cu.m.	
Next	10000 cu.m.		78.97 /cu.m.		83.46 /cu.m.	Over	10000 cu.m.		93.19 /cu.m.		98.50 /cu.m.	

*Based on IRR-2008-03 dated 31 March 2008 and confirmed by MWSS BOT Res. No. 2008-064 dated 24 April 2008, the first 10 cubic meter of water consumed in Semi-Business customers shall be billed at Residential Rate.

B. FOREIGN CURRENCY DIFFERENTIAL ADJUSTMENT (FCDA) -

A percentage of the Basic Charge subject to periodic review and adjustment.
The FCDA for the 1st Quarter of 2019 is negative 0.27% of the new Basic Charge.

2. A. ENVIRONMENTAL CHARGE (EC) - 20% of Water Charge

Applicable to all customers of Maynilad

B. SEWERAGE CHARGE (SC) for Customers Connected to Sewerlines

0% of Water Charge for Residential and Semi-Business Customers
20% of Water Charge for Business Group I and II customers

3. MAINTENANCE SERVICE CHARGE (MSC)

METER SIZE	AMOUNT (per conn.)
1/2" or 13mm	P 1.50
3/4" or 20mm	2.00
1" or 25mm	3.00

METER SIZE	AMOUNT (per conn.)
1 1/4" or 40mm	P 4.00
2" or 50mm	6.00
3" or 75mm	10.00

METER SIZE	AMOUNT (per conn.)
4" or 100mm	P 20.00
6" or 150mm	35.00
8" or 200mm	50.00

4. VALUE-ADDED TAX (VAT) - 12% of Charges 1, 2 and 3

THE MONTHLY BILL IS THE SUM OF 1, 2, 3 and 4

Approved by:

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For further inquiries you may call Maynilad Water Services Hotline at 1626 or visit www.mayniladwater.com.ph



What Maynilad

customers should know

Beginning 1 January 2019, residents in the West Zone will have adjusted water rates as Maynilad implements the Consumer Price Index (CPI) adjustment of 5.70% equivalent to an average basic rate adjustment of P1.95/cu.m. from the P34.29/cu.m. average Basic Charge in 2018.

Maynilad was also granted a Foreign Currency Differential Adjustment (FCDA) equivalent to a negative 0.27% as applied to the newly approved 2019 Average Basic Charge of P36.24/cu.m. beginning 1st quarter of 2019.

FCDA is a tariff mechanism granted to the concessionaires to allow them to recover losses or give back gains arising from the fluctuating movements of the peso against other currencies. This is because Maynilad pays foreign currency denominated Concession Fees to the MWSS, as well as loans to fund service improvement projects.

Impact on monthly water bills

Depending on their water consumption, Maynilad residential customers can expect the following adjustment in their monthly water bills:

Monthly consumption (cu.m.)	Monthly bill adjustment (P)
10	5.30
20	20.05
30	41.02

Even as we continue to invest in infrastructure that ensures water security and environmental sustainability, we continue to provide discounted rates to senior citizens and to low-income residential households consuming 10 cu.m. or less per month.

Investments in service improvement programs will be sustained

- ✓ **Water Security** - To support the development of additional water sources and construction of more pump stations and reservoirs.
- ✓ **Disaster Resiliency** - To retrofit existing facilities and thus mitigate the impact of natural calamities on operations, as well as adapt to climate change.
- ✓ **Environmental Sustainability** - To accelerate the construction of wastewater treatment facilities that will prevent harmful effluents from flowing into water bodies, thus protecting the environment and promoting community health.
- ✓ **Expansion** - To lay new pipelines and other facilities that will bring potable water to under-served and unserved areas in the West Zone.

Our commitment to provide excellent customer service stays strong

Since re-privatization in 2007, Maynilad has spent over P31.2 billion to improve and expand water and wastewater operations. Over 9 million people now have reliable and affordable potable water because of Maynilad's aggressive investments. Majority of its customers now have 24-hour water supply, and 100% receive their water supply at an average pressure of 7 psi.

Maynilad strives to continue its programs to enhance operational efficiency, build more wastewater facilities, and lay pipes that will connect more people to its network. This is all in line with the company's mission to improve the lives of the communities it serves.

For more information, please visit
www.mayniladwater.com.ph

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