



NOTICE TO MANILA WATER CUSTOMERS AND THE PUBLIC NEW WATER RATES FOR THE EAST ZONE



Effective October 16, 2018, Manila Water Company, Inc. (MWC) will implement a **5.70% Rate Rebasing adjustment** on the 2018 Basic Charge, based on MWSS Regulatory Office Resolution No. 2018-10-CA dated September 24, 2018 and as approved by the MWSS Board Resolution No. 2018-145-RO dated September 27, 2018.

Manila Water Company, the East Zone concessionaire, covers the following areas: **Manila** (San Andres and Sta. Ana only), **Quezon City** (east of San Juan River, West Avenue, EDSA, Congressional and Mindanao Ave., Districts of Tandang Sora, Pasong Tamo and Matandang Balara), **Makati City** (east of South Super Highway), **Mandaluyong City**, **San Juan City**, **Marikina City**, **Pasig City**, **Pateros**, **Taguig City** - all in Metro Manila; Rizal Province.

The new schedule of water and sewer rates for all MWC customers is as follows:

1. WATER CHARGE

A. BASIC CHARGE							
		OLD RATE	NEW RATE			OLD RATE	NEW RATE
RESIDENTIAL				SEMI-BUSINESS			
I. Low-income household Consuming							
10 cu.m. or less		P 59.75 /conn.**	P 59.75 /conn.**				
II. Consuming more than 10 cu. m.							
First 10 cu.m.	P	99.59 /conn.	P 105.27 /conn.	First 10 cu.m.	P	99.59 /conn.	P 105.27 /conn. *
Next 10 cu.m.		12.14 /cu.m.	12.83 /cu.m.	Next 10 cu.m.		20.33 /cu.m.	21.49 /cu.m.
Next 20 cu.m.		23.02 /cu.m.	24.33 /cu.m.	Next 20 cu.m.		25.07 /cu.m.	26.50 /cu.m.
Next 20 cu.m.		30.33 /cu.m.	32.06 /cu.m.	Next 20 cu.m.		31.86 /cu.m.	33.68 /cu.m.
Next 20 cu.m.		35.43 /cu.m.	37.45 /cu.m.	Next 20 cu.m.		37.13 /cu.m.	39.25 /cu.m.
Next 20 cu.m.		37.13 /cu.m.	39.25 /cu.m.	Next 20 cu.m.		38.79 /cu.m.	41.00 /cu.m.
Next 50 cu.m.		38.79 /cu.m.	41.00 /cu.m.	Next 50 cu.m.		40.45 /cu.m.	42.76 /cu.m.
Next 50 cu.m.		40.45 /cu.m.	42.76 /cu.m.	Next 50 cu.m.		42.12 /cu.m.	44.52 /cu.m.
Over 200 cu.m.		42.12 /cu.m.	44.52 /cu.m.	Over 200 cu.m.		43.89 /cu.m.	46.39 /cu.m.
BUSINESS GROUP I				BUSINESS GROUP II			
First 10 cu.m.	P	452.59 /conn.	P 478.39 /conn.	First 10 cu.m.	P	489.72 /conn.	P 517.63 /conn.
Next 90 cu.m.		45.31 /cu.m.	47.89 /cu.m.	Next 90 cu.m.		49.27 /cu.m.	52.08 /cu.m.
Next 100 cu.m.		45.66 /cu.m.	48.16 /cu.m.	Next 100 cu.m.		49.54 /cu.m.	52.36 /cu.m.
Next 100 cu.m.		45.82 /cu.m.	48.43 /cu.m.	Next 100 cu.m.		49.92 /cu.m.	52.77 /cu.m.
Next 100 cu.m.		46.06 /cu.m.	48.69 /cu.m.	Next 100 cu.m.		50.31 /cu.m.	53.18 /cu.m.
Next 100 cu.m.		46.20 /cu.m.	48.83 /cu.m.	Next 100 cu.m.		50.55 /cu.m.	53.43 /cu.m.
Next 100 cu.m.		46.35 /cu.m.	48.99 /cu.m.	Next 100 cu.m.		50.95 /cu.m.	53.85 /cu.m.
Next 100 cu.m.		46.62 /cu.m.	49.28 /cu.m.	Next 100 cu.m.		51.32 /cu.m.	54.25 /cu.m.
Next 100 cu.m.		46.72 /cu.m.	49.38 /cu.m.	Next 100 cu.m.		51.56 /cu.m.	54.50 /cu.m.
Next 100 cu.m.		46.86 /cu.m.	49.53 /cu.m.	Next 100 cu.m.		51.94 /cu.m.	54.90 /cu.m.
Next 200 cu.m.		47.09 /cu.m.	49.77 /cu.m.	Next 100 cu.m.		52.37 /cu.m.	55.36 /cu.m.
Next 200 cu.m.		47.23 /cu.m.	49.92 /cu.m.	Next 200 cu.m.		52.63 /cu.m.	55.63 /cu.m.
Next 200 cu.m.		47.36 /cu.m.	50.06 /cu.m.	Next 200 cu.m.		52.99 /cu.m.	56.01 /cu.m.
Next 200 cu.m.		47.63 /cu.m.	50.34 /cu.m.	Next 200 cu.m.		53.24 /cu.m.	56.27 /cu.m.
Next 200 cu.m.		47.75 /cu.m.	50.47 /cu.m.	Next 200 cu.m.		53.64 /cu.m.	56.70 /cu.m.
Next 500 cu.m.		47.88 /cu.m.	50.61 /cu.m.	Next 200 cu.m.		54.01 /cu.m.	57.09 /cu.m.
Next 500 cu.m.		48.12 /cu.m.	50.86 /cu.m.	Next 500 cu.m.		54.27 /cu.m.	57.36 /cu.m.
Next 500 cu.m.		48.25 /cu.m.	51.00 /cu.m.	Next 500 cu.m.		54.66 /cu.m.	57.78 /cu.m.
Next 500 cu.m.		48.37 /cu.m.	51.13 /cu.m.	Next 500 cu.m.		55.03 /cu.m.	58.17 /cu.m.
Next 500 cu.m.		48.63 /cu.m.	51.40 /cu.m.	Next 500 cu.m.		55.29 /cu.m.	58.44 /cu.m.
Next 500 cu.m.		48.77 /cu.m.	51.55 /cu.m.	Next 500 cu.m.		55.67 /cu.m.	58.84 /cu.m.
Next 500 cu.m.		48.90 /cu.m.	51.69 /cu.m.	Next 500 cu.m.		56.07 /cu.m.	59.27 /cu.m.
Next 500 cu.m.		49.16 /cu.m.	51.96 /cu.m.	Next 500 cu.m.		56.31 /cu.m.	59.52 /cu.m.
Next 500 cu.m.		49.27 /cu.m.	52.08 /cu.m.	Next 500 cu.m.		56.70 /cu.m.	59.93 /cu.m.
Next 500 cu.m.		49.41 /cu.m.	52.23 /cu.m.	Next 500 cu.m.		57.11 /cu.m.	60.37 /cu.m.
Next 500 cu.m.		49.54 /cu.m.	52.36 /cu.m.	Next 500 cu.m.		57.33 /cu.m.	60.60 /cu.m.
Next 500 cu.m.		49.81 /cu.m.	52.65 /cu.m.	Next 500 cu.m.		57.72 /cu.m.	61.01 /cu.m.
Next 500 cu.m.		49.92 /cu.m.	52.77 /cu.m.	Next 500 cu.m.		57.97 /cu.m.	61.27 /cu.m.
Next 500 cu.m.		50.05 /cu.m.	52.90 /cu.m.	Next 500 cu.m.		58.39 /cu.m.	61.72 /cu.m.
Next 500 cu.m.		50.31 /cu.m.	53.18 /cu.m.	Next 500 cu.m.		58.75 /cu.m.	62.10 /cu.m.
Next 500 cu.m.		50.42 /cu.m.	53.29 /cu.m.	Next 500 cu.m.		59.01 /cu.m.	62.37 /cu.m.
Over 10000 cu.m.		50.55 /cu.m.	53.43 /cu.m.	Next 500 cu.m.		59.40 /cu.m.	62.79 /cu.m.
				Over 10000 cu.m.		59.77 /cu.m.	63.18 /cu.m.

* Based on IRR-2008-03 dated 31 March 2008 and confirmed by MWSS BOT Res. No. 2008-064 dated 24 April 2008, the first 10 cubic meter of water consumed in Semi-Business customers shall be billed at Residential Rate.

** Low-income residential customers consuming 10 cubic meters or less will have a discounted rate. Low-income Customers are those qualified based on the definition provided by Article 1 of the Concession Agreement.

B. Foreign Currency Differential Adjustment (FCDA) - A percentage of the Basic Charge subject to periodic review and adjustment.
The FCDA is 6.11% of the new Basic Charge.

2. A. ENVIRONMENTAL CHARGE (EC) - 20% of Water Charge
applicable to all customers of MWC

B. SEWERAGE CHARGE (SC)
0% of Water Charge for Residential and Semi Business
30% of Water Charge for Business Group I and II customers

3. MAINTENANCE SERVICE CHARGE

METER SIZE	AMOUNT (per conn.)
1/2" or 13mm	P 1.50
3/4" or 20mm	2.00
1" or 25mm	3.00

METER SIZE	AMOUNT (per conn.)
1 1/4" or 40mm	P 4.00
2" or 50mm	6.00
3" or 75mm	10.00

METER SIZE	AMOUNT (per conn.)
4" or 100mm	P 20.00
6" or 150mm	35.00
8" or 200mm	50.00

4. VALUE-ADDED TAX (VAT) 12% of the Charges 1, 2 and 3

THE MONTHLY BILL IS THE SUM OF 1, 2, 3 and 4.

Approved by:

Approved by:

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For further inquiries you may call Manila Water Company Hotline at 1627 or visit www.manilawater.com



OUR PILLARS FOR SUSTAINABLE SERVICES



WATER SECURITY

to ensure adequacy of water resources for current and future customers



We need to develop new water sources to meet the demands of increasing population and rapid development.



We need to ensure that water service is available 24/7 even where there are threats to water supply due to climate change.



SERVICE ACCESSIBILITY

to expand service coverage to more communities in the East Zone



We will lay more lines to reach underserved and unserved areas of the Manila East Zone and Rizal Province.



We will continue to address water wastage to ensure that more water reaches your taps.



SERVICE CONTINUITY

to ensure that customers continue to receive high-quality service even in the event of natural calamities



We will build emergency reservoirs in evacuation centers to ensure supply of drinking water during natural and man-made disasters.



We will continue to retrofit, rehabilitate and strengthen our facilities to withstand the impact of strong earthquakes.



ENVIRONMENTAL SUSTAINABILITY

to safeguard the sustainability of the environment which supports the East Zone



We will construct more sewage treatment facilities to treat used water in compliance with the Supreme Court Mandamus.



We will upgrade our used water facilities to comply with stringent government regulations.

We will be glad to hear from you.

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