

C E R T I F I C A T E

Management system as per ISO 9001:2015

The Certification Body TÜV NORD PHILIPPINES, INC. hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization



Metropolitan Waterworks & Sewerage System Regulatory Office
Lot 2, MWSS Compound, Katipunan Ave., corner H. Ventura Street, Brgy. Pansol,
District 3, Quezon City 1108
Philippines

operates a management system in accordance with the requirements of ISO 9001:2015 and will be assessed for conformity within the 3-year term of validity of the certificate.

Scope


Provision of Regulatory Services on Service Obligations Monitoring for Water Supply and Wastewater Effluent Quality, Customer Complaints Management Process and Annual Inflation Adjustment of Consumer Price Index-based items.

Certificate Registration No. PHP QMS 24 93 0025

Valid from 2024-10-17

Valid until 2027-10-16

Initial Certification 2018-12-31



Certification Body
TÜV NORD PHILIPPINES, INC.

TÜV NORD PHILIPPINES, INC.
Unit 603-609 Common Goal Tower
Finance cor. Industry Streets
Madrigal Business Park
Ayala Alabang, Muntinlupa City
1780, Philippines

This certification was conducted in accordance with the TÜV NORD PHILIPPINES, INC. auditing and certification procedures and is subject to regular surveillance audits every year.

TÜV NORD PHILIPPINES INC.

MUNTINLUPA, PHILIPPINES

www.tuv-nord.com/ph/en

