

## RISK MANAGEMENT PLAN

Item number	ISSUES	PLANNED ACTION	Monitoring frequency
1	Water shortage / disruption of the normal flow and/or quality of raw water	Require Concessionaires to be accurate in giving water interruption schedule;	As needed
		Require Concessionaires to submit their action plan to - mitigate reduction of raw water allocation;	As needed
		Monitor the raw water allocation and raw water sharing at the portal, including measures to mitigate the negative effects of water shortage;	As needed
		Coordinate with the Concessionaires to fast-track the implementation of interim new water sources identified in their proposed BPs, including the NRW reduction and cross-border flows (for MWSI)	As needed
2	Underspending on CAPEX Projects	Monitor CAPEX performance by the Concessionaires and, if necessary, implement regulatory action based on RCA	Quarterly
3	Revised CA - Change in RO <i>en banc</i> composition	Department Managers to actively participate in Top Level discussions to ensure smooth succession	As needed
	Revised CA - RO Budget	Ensure availability of corporate funds in case GAA funds is delayed.	As needed
4	Natural or man-made disaster (e.g. The "Big One", La Niña, terrorism attack, etc.)	Close monitoring relative to Concessionaires' timely implementation of the retrofitting works for water and wastewater facilities and the construction of emergency reservoirs, and exercise regularly existing mobile water treatment facilities; Conduct disaster drills; Conduct Disaster Preparedness In-house Seminar.	As needed

	Damage to RO building	<p>Assess the extent of the damage and implement repair activities to restore operations to normal.</p> <p>Re-purpose the unaffected and available office space within the RO building to accommodate the affected units and talents.</p> <p>Coordinate with other stakeholders, such as the Concessionaires for RO activities that are normally conducted in the RO building.</p>	As needed
	Loss of internet connectivity for long durations	Arrange back-up connection in cases where the main connection fails.	As needed

*Note: Review of Risk Assessment is scheduled every end of semester.*

*Document Source: QMS Risk Register - Top Level Management*

*Approved date: 29 August 2024*