

METROPOLITAN WATERWORKS & Sewerage System REGULATORY OFFICE



RISK MANAGEMENT PLAN

Item number	ISSUES	PLANNED ACTION	Monitoring frequency
1	Water shortage / disruption of the normal flow	Require Concessionaires to be accurate in giving water interruption schedule;	As needed
	and/or quality of raw water	Require Concessionaires to submit their action plan to - mitigate reduction of raw water allocation;	As needed
		Monitor the raw water allocation and raw water sharing at the portal, including measures to mitigate the negative effects of water shortage;	As needed
		Coordinate with the Concessionaires to fastrack the implementation of interim new water sources identified in their proposed BPs, including the NRW reduction and cross-border flows (for MWSI)	As needed
2	Underspending on CAPEX Projects	Monitor CAPEX performance by the Concessionaires and, if necessary, implement regulatory action based on RCA	Quarterly
3	Revised CA – Change in RO <i>en</i> <i>banc</i> composition	Department Managers to actively participate in Top Level discussions to ensure smooth succession	As needed
	Revised CA – RO Budget	Ensure availability of corporate funds in case GAA funds is delayed.	As needed
4	Natural or man- made disaster (e.g. The "Big One", La Niña, terrorism attack, etc.)	Close monitoring relative to Concessionaires' timely implementation of the retrofitting works for water and wastewater facilities and the construction of emergency reservoirs, and exercise regularly existing mobile water treatment facilities; Conduct disaster drills; Conduct Disaster Preparedness In-	As needed
		house Seminar.	

Republika ng Pilipinas

Pangasiwaan ng Tubig at Alkantarilya sa Kalakhang Maynila Metropolitan Waterworks and Sewerage System Regulatory Office Lot 2, MWSS Compound, Katipunan Ave., corner H. Ventura Street, Brgy. Pansol, District 3, Quezon City 1108 Philippines Office of the Chief Regulator Administration and Legal Affairs Customer Service Regulation Financial Regulation Technical Regulation (02) 8926 - 9352 (02) 8925 - 6618 (02) 8925 - 6619 (02) 8926 - 9284 (02) 9925 - 6617



Certificate Registration No. PHP QMS 24 93 0225

Damage to RO building	Assess the extent of the damage and implement repair activities to restore operations to normal.	As needed
	Re-purpose the unaffected and available office space within the RO building to accommodate the affected units and talents.	
	Coordinate with other stakeholders, such as the Concessionaires for RO activities that are normally conducted in the RO building.	
Loss of internet connectivity for long durations	Arrange back-up connection in cases where the main connection fails.	As needed

Note: Review of Risk Assessment is scheduled every end of semester.

Document Source: QMS Risk Register - Top Level Management Approved date: 29 August 2024